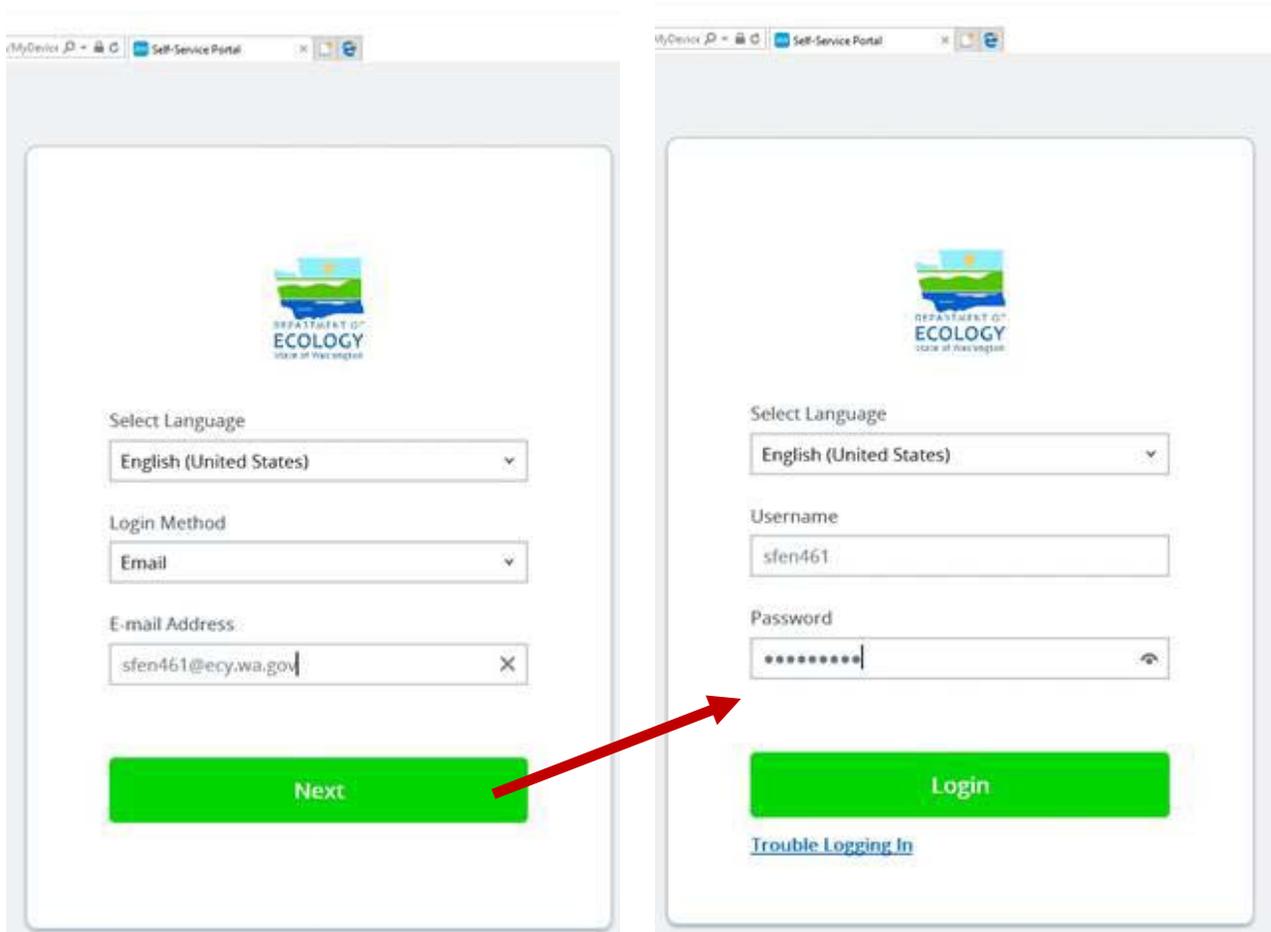


How to update your iPhone passcode.

Login to the Self Service Portal:

1. Access the login site here: <https://ds274.awmdm.com/MyDevice/Login>
2. Select Language and Login Method: **Email**
3. E-mail Address: is your Ecology 461 e-mail address
Example: zsma461@ecy.wa.gov
4. Click **Next**.
5. Login with the same Username and Passcode you use to login to your computer
NOTE: If your user ID doesn't work, try adding ecy\ before it like this: ecy\sfen461
6. Click **LOGIN**



The image displays two sequential screenshots of the Self-Service Portal login interface. Both screenshots feature the Department of Ecology logo at the top center.

The first screenshot shows the initial login form with the following fields and options:

- Select Language: English (United States) (dropdown menu)
- Login Method: Email (dropdown menu)
- E-mail Address: sfen461@ecy.wa.gov (text input field with a clear button)
- Next (green button)

The second screenshot shows the form after the 'Next' button is clicked, with the following fields and options:

- Select Language: English (United States) (dropdown menu)
- Username: sfen461 (text input field)
- Password: [masked with dots] (password input field with a visibility toggle icon)
- Login (green button)
- [Trouble Logging In](#) (blue link)

A red arrow points from the 'Next' button in the first screenshot to the 'Login' button in the second screenshot, indicating the progression of the login process.

Note: As an additional security measure, you may be asked to enter characters shown in a captcha image. This is case sensitive.

Enter the characters in the field provided. Ensure your name and passcode are correct and click **Login**.

Select Language
English (United States)

Login failed, please try again.

Please enter the characters shown in the image below.
Ja700 Refresh

Enter CAPTCHA here

Username
sfen461

Login

[Trouble Logging In](#)

Clear Passcode:

AirWatch opens to My Devices

1. Under Basic Actions choose **Clear Passcode**
2. Click **OK** to confirm you wish to clear the passcode
3. Follow the prompts on the iPhone to set a new passcode

My Devices

sfen461 iPhone iOS 11.0.3 HFLR

Apple iOS | iPhone 11.0.3
Ownership: Corporate - Dedicated

ENROLLMENT DATE: 10/27/2017 11:26 AM
LAST SEEN: 11/6/2017 9:47 AM
STATUS: Up to date

Clear Passcode
Clear the current passcode from this device.

Lock Device
Remotely lock this device to protect data.

Send Message
Send an e-mail, push notification, or text message to this device.

Make Noise
Help find the device by making it ring.

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More information:

[IT Help Desk](#)

360-407-6911

